**Experience Summary**

* Have 4 years of experience in Tata Consultancy Services from July 2010 to till date and gained specialized testing experience in Telecom Domain, Insurance and HealthCare domain.
* Have automation skills to perform regression testing by developing the scripts and executing the Framework & reporting the analyzed results.
* Involved in Functional Testing, System Testing, interface testing and Regression testing of Software in the Software Development Life cycle and worked in both Agile and Waterfall Methodology.

**Qualification**

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| --- | --- | --- |
| Education | Institute | Passing Year |
| Bachelor of Technology (Industrial Biotechnology) | Government College of Technology,Coimbatore | 2010 |
| XII | St.Joseph’s Matric Higher Sec. School, Tirupur | 2006 |
| SSLC | St.Joseph’s Matric Higher Sec. School, Tirupur | 2004 |

**Technology**

|  |  |
| --- | --- |
| Operating Systems | WINDOWS XP, UNIX, Windows XP |
| Languages | VB Scripting , PHP Java scripting-Basics |
| Test Automation Tool | Hewlett PackardQuick Test Professional 11 |
| Test Management Tool | HP QTP 10 & HP ALM |

**Career Profile**

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| --- | --- | --- |
| Dates | Organization | Role |
| July 2010 – Till Date | TATA Consultancy Services | Systems Engineer |

**Achievements**

* Awarded as **Star of the Quarter**.
* Received 100% of CSI (Customer Satisfaction Index) during the Project period.
* Completed ISTQB foundation Certification
* Defect Prevention Prime for the team
* **Personality Traits**
* Self - motivated and possess strong Leadership quality
* Excellent analytical and decision-making skills
* Capable to work independently with minimal supervision
* Flexible and open minded with the ability to adapt to a continuous changing environment
* Excellent communication skills

**Testing Assignments**

The details of the various testing assignments that I have handled are listed here, reverse chronological order.

**1 Project: CNAC Automation (Jan 2014 – May 2014)**

|  |  |
| --- | --- |
| Name of the Organization | TATA Consultancy Services Limited |
| Name of the Customer & Business | CNA Center |
| Project Description | Streamline project involved the UI changes (developed in PHP Java scripting) that have to be made to the CNA Central (CNAC) application for enhancing the Performance and Usability. |
| Testing Environment & Tools | WINDOWS 8, HP ALM, TeamTrack |
| Role | Test Automation Engineer/Manual Tester |
| Highlights and Responsibilities | * Understanding the System Specification, Test Plan Preparation, Test Execution and logging of defects. * Test data preparation * Regression testing using QTP |

**2 Project: Cfunds Automation (June 2013 – Dec 2013)**

|  |  |
| --- | --- |
| Name of the Organization | TATA Consultancy Services Limited |
| Name of the Customer & Business | CIGNA |
| Project Description | As part of Cfunds test scripts Automation, scripts from QC were automated for Functional Testing using Hybrid framework – Action/Data driven in VB scripting in HP Quick Test Professional. |
| Testing Environment & Tools | WINDOWS 8, HP ALM, HP QTP & Windows Excel |
| Role | Test Automation Engineer |
| Highlights and Responsibilities | * Understanding the business requirements to divide into functional points and create actions in VBScript. * Enhanced the Data/Action driven framework by creating functions to create log files and screenshot for results. |

**3 Project: CDR REFORMAT – Phase III (Jan 2013 – Oct 2013)**

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| --- | --- |
| Name of the Organization | TATA Consultancy Services Limited |
| Name of the Customer & Business | TATA Communications Ltd. |
| Project Description | CDRV files which are Call Detail Report from the Mediation team comes in a binary format in which addition of fields were not possible, so CDRV files were converted to XML/EXI format and testing was done with those files for different processes like Near Real Time, rerating, Recycling, Manual Reprocessing and invoice generation in the end. |
| Testing Environment & Tools | **Environment:** Unix & Windows  **Tools:** Unix Putty , PlSQL, Delphi GUI |
| Role | Test Lead |
| Highlights and Responsibilities | * Preparation of Test Plan and Test Estimation * Assigning tasks to the team members * Responsible for Test Cases Preparation, Test Execution, Reviews, Status Reporting to team lead and Manager * Grooming the new team members by giving KT for the project and mentoring them for preparing the Test Cases and Execution. * Analyzing the System Testing Defects of various applications and preparing the Defect Trend Analysis Report. |

**4 Project: Rate Segment Split (July 2012 – Dec 2012)**

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| --- | --- |
| Name of the Organization | TATA Consultancy Services Limited |
| Name of the Customer & Business | TATA Communications Ltd. |
| Project Description | In GBS (Global Billing System), currently Near Real Time process loads rates based on certain conditions into memory segments and later fetch rates from that. In this project, rate segment was split into multiple segments so that millions of  rates are loaded in less time. |
| Testing Environment & Tools | **Environment:** Unix & Windows  **Tools:** Unix Putty , Delphi GUI, PlSql |
| Role | Manual Tester |
| Highlights and Responsibilities | * Understanding the System Specification, Test Plan Preparation, Test Execution and logging of defects. * Actively participated in grooming session of User stories and gave valuable suggestions. * Responsible for testing the whole process since it had impacts on the related system. * Analysing the Regression Test Defects and Preparing the Defect Report. |

**5 Project: Retail Bulk DID (Jan 2012 – June 2012)**

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| --- | --- |
| Name of the Organization | TATA Consultancy Services Limited |
| Name of the Customer & Business | TATA Communications Ltd. |
| Project Description | Implementation of new VAS service Retail Bulk DID which allows large numbers to be provisioned and billing handled in GBS. This project involved Interface testing between downstream systems such as Provisioning, Pricing, Mediation and GBS (SERM, SETS, SECS, and SEPS). |
| Testing Environment & Tools | **Environment:** Unix & Windows  **Tools:** Unix Putty , Delphi GUI, Appworx & Vitria |
| Role | Manual Tester |
| Highlights and Responsibilities | * Understanding the System Specification, Test Plan Preparation, Test Execution and logging of defects. * Grooming the new team members by giving KT for the project. * Gave valuable suggestions when the project was in a very critical state. * Analysing the Regression Test Defects and Preparing the Defect Report. * Awarded **Star of the Quarter** for Single handedly managed the testing of Retail Bulk DID project and handled customer queries effectively during UAT phase. |

**6 Project: SEAT Phase I & II (Dec 2010 –Dec 2011)**

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| --- | --- |
| Name of the Organization | TATA Consultancy Services Limited |
| Name of the Customer & Business | TATA Communications Ltd. |
| Project Description | Decommissioning of legacy SEAT system and use of GBS for managing SEAT process. This project involved automation of SEAT process which is to accelerate Dispute/DEC-MES process and automate transfer of invoiced transactions and payments to the ORACLE FINANCE SYSTEM. This involved testing of translation process which was done by unix shell scripting, Pro\*C and Appworx tool, and later to check the output in database tables and conform the same in front end DELPHI screen. |
| Testing Environment & Tools | **Environment:** Unix & Windows  **Tools:** Unix Putty , Delphi GUI, Appworx & Vitria |
| Role | Manual Tester |
| Highlights and Responsibilities | * Testing of front end SEAT process which were developed in Delphi * Executing the testcases, logging the results and ensuring quality. |

**Personal Details**

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| --- | --- | --- | --- | --- |
| **Date of Birth** | **Gender** | **Nationality** | **Marital Status** | **Languages Known** |
| Nov 28th, 1988 | Female | Indian | Single | Read, Write & Speak: English &Tamil |

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